

VNNOX Care

LED display screen management platform

Industry Status

Slow response

Difficult to locate
the problem

Difficult to find
configuration files

Unobservable
operating history





Services included in VNNOX Care

Operation and maintenance management of the LED screen



Visual monitoring



Historical data



Spare parts management



Warranty Information



Cloud backup

Data market



System data
statistics display



Solution
configuration tool

My toolbox



Configuration file
library



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Workshops

Statistics

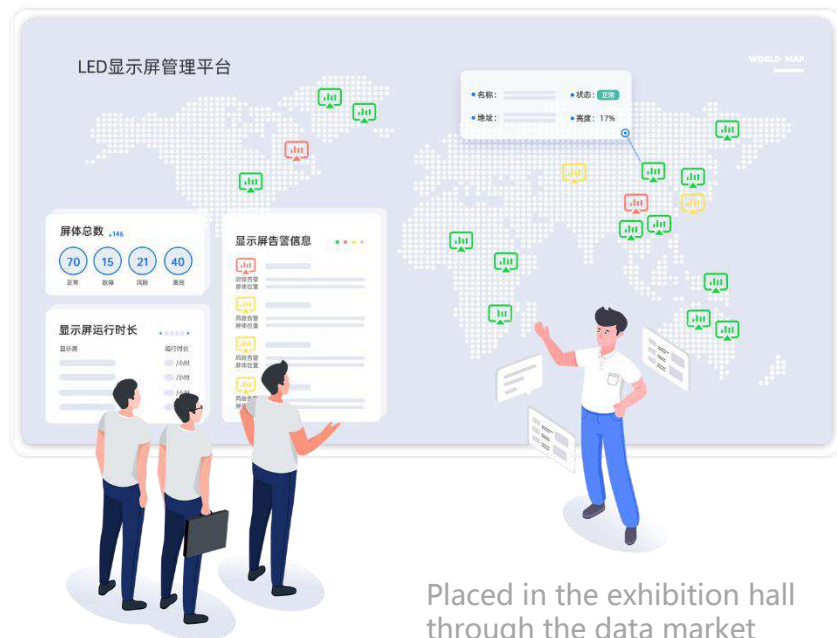


Visited records

Application scenario

Internet available-real-time monitoring on the display

No Internet access-display data management



Placed in the exhibition hall through the data market

Demonstrate the service quality of the enterprise

Display overview-automatically restore on-site status

My LED screen

Monitoring
information

Historical state

Cloud backup

Spare parts
replacementWarranty
information

My toolbox

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The screenshot displays the VNOX Care web interface for a screen management system. The main heading is "Screen Management/ Vietnam-VINCOM Irregular display". The interface includes a navigation menu with options: Basic Information, Backup File, Status History, Parts Replacement, and Warranty. The "Screen Information" section shows a thumbnail of the screen, the name "Vietnam-VINCOM Irregular display", and the location "Vietnam, Nicaragua". There are also icons for "Camera Configuration" and "Devices". A "Screen Status Monitoring" section is visible, with tabs for "Power supply", "Module/Cabinet", "Receiving Card", and "Temperature". The main content area features a large grid of small status indicators for each screen module. On the right side, there is a "Basic Information" panel with details: "Module: 64764" and "IC: Chip_SJM2030". At the bottom, there is a "Full Screen" button and a zoom slider.

Comprehensive monitoring and diagnosis

My LED screen

Monitoring information

Historical state

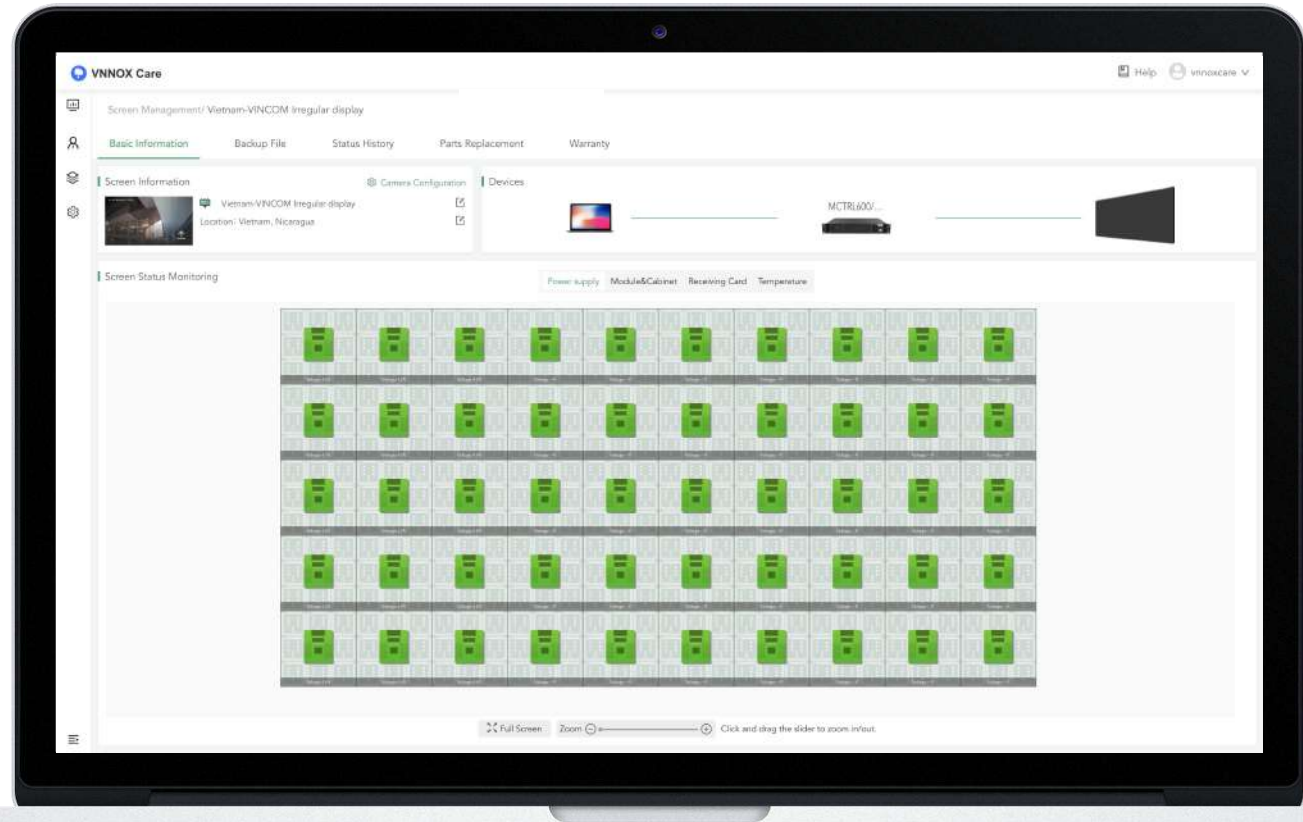
Cloud backup

Spare parts replacement

Warranty information

My toolbox

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Historical state

My LED screen

Monitoring
information

Historical state

Cloud backup

Spare parts
replacement

Warranty
information

My toolbox

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The screenshot displays the VNNOX Care web interface. The page title is "VNNOX Care" and the breadcrumb is "Screen Management / Vietnam-VINCOM Irregular display". The navigation menu includes "Basic Information", "Backup File", "Status History", "Parts Replacement", and "Warranty". The "Status History" section is active, showing a "Brightness Adjustment History" table with columns for No., Adjustment Time, Result, Actual Screen Brightness, and Adjustment Type. Below this is a "Screen Status" table with columns for No., Real-Time Status, and Time. The interface also includes filters for "1 day(s)", "7 day(s)", and "30 day(s)", and a pagination control showing "20 items/page".

No.	Adjustment Time	Result	Actual Screen Brightness	Adjustment Type
1	(UTC+01:30) 53566-03-11 16:59:40	Failed	--	Automatic
2	(UTC+01:30) 53563-01-09 07:13:00	Successful	23.5%	Automatic

No.	Real-Time Status	Time
1	Online	(UTC+00:00) 2021-08-05 07:10:47
2	Offline	(UTC+00:00) 2021-08-05 07:09:55
3	Online	(UTC+00:00) 2021-08-05 07:07:57
4	Offline	(UTC+00:00) 2021-08-05 07:03:41
5	Online	(UTC+00:00) 2021-08-05 07:02:04

System configuration file- Cloud backup

My LED screen

Monitoring
information

Historical state

Cloud backup

Spare parts
replacementWarranty
information

My toolbox

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The screenshot displays the VVNOX Care 'Screen Management' interface. At the top, there are status indicators for 5 AT, 5 Normal, 0 Faulty, 0 Risky, and 0 Offline screens. Below this is a search bar and a table listing screen details.

Screen Name	Operating Status	Backup File	Warranty	Registered	Action
Vietnam-VINCOM Irregular display	Normal	Vietnam-VINCOM	↓ --	(UTC+00:00) 2021-08-05 02:32:04	Delete
Moscow Sheremetyevo airport-Pillar screen-02020122	Normal	Pillar screen-02020122	↓ --	(UTC+00:00) 2021-08-05 02:32:03	Delete
USA Bakersfield-Outdoor sign	Normal	USA Bakersfield-Outdoor sign	↓ --	(UTC+00:00) 2021-08-05 02:32:03	Delete
Lithuania-Outdoor screen-11320112	Normal	Lithuania-Outdoor screen-1132...	↓ --	(UTC+00:00) 2021-08-05 02:32:02	Delete
Moscow Schelkovsky NEW station LED screen	Normal	--	--	(UTC+00:00) 2021-08-05 02:32:01	Delete

At the bottom right of the table, there is a pagination control showing '1' of 10 items per page.

Spare parts and replacement parts management

My LED screen

Monitoring
information

Historical state

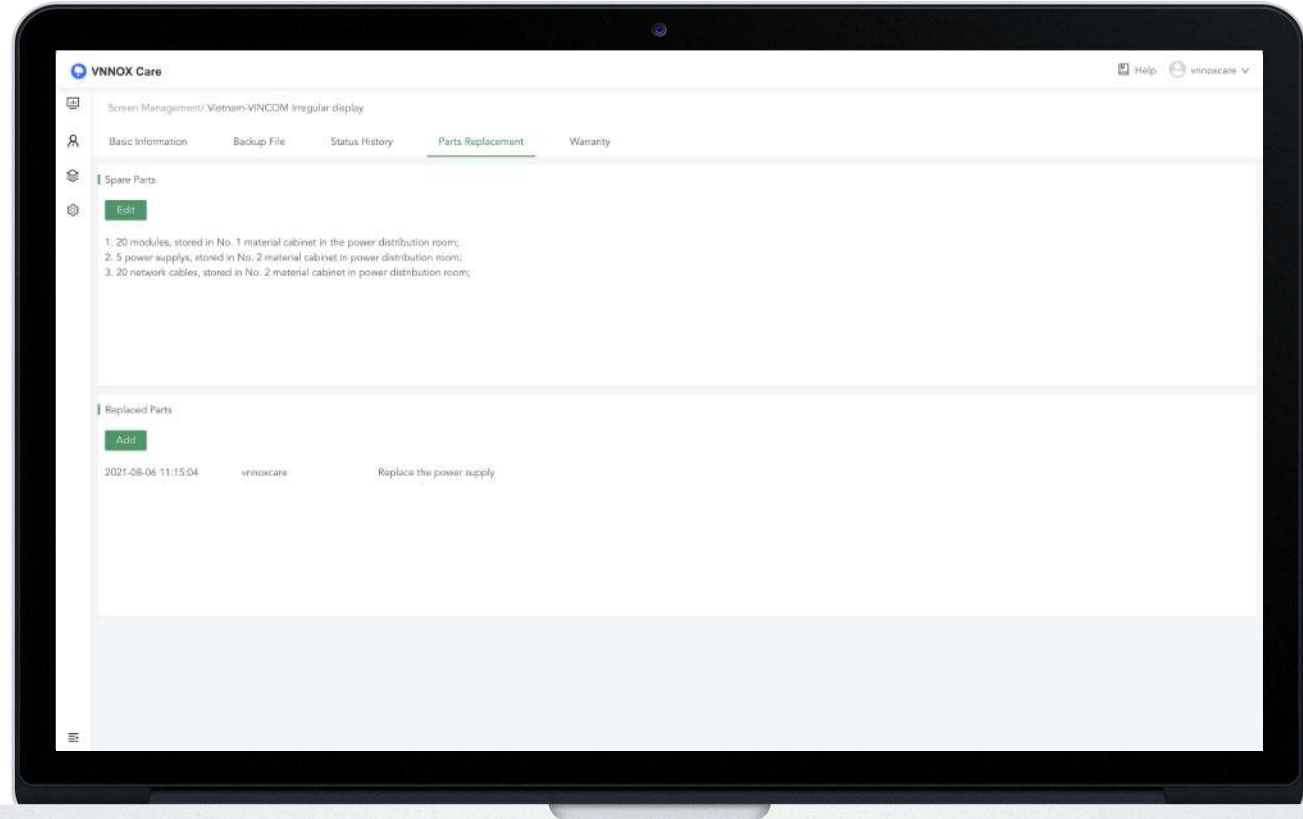
Cloud backup

Spare parts
replacement

Warranty
information

My toolbox

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Warranty information

My LED screen

Monitoring
information

Historical state

Cloud backup

Spare parts
replacement

Warranty
information

My toolbox

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The screenshot shows the VNNOX Care web application interface. The page title is "Screen Management/ Vietnam-VINCOM Irregular display". The navigation menu includes "Basic Information", "Backup File", "Status History", "Parts Replacement", and "Warranty". The "Warranty" section is active, displaying "Screen Warranty" information: "Warranty: 2021/08/20 - 2022/03/24", "Account: vnnoxcare", and "Time: 2021-08-06 11:17:06". Below this is an "Accessory Warranty" section with an "Add" button. A table lists accessory warranties:

Accessory Name	Supplier	Model	Batch No.	Quantity	Warranty	Operator	Time	Action
4K resolution	novastar	MCTRIL4K	PEAQ-003-05	2	2021/08/20 - 2022/09/21	vnnoxcare	2021-08-06 11:25:34	Edit Delete
Receiving Card	novastar	MRV560	34-0006-122	20	2021/08/19 - 2022/09/21	vnnoxcare	2021-08-06 11:27:03	Edit Delete

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My LED screen

Monitoring
information

Historical state

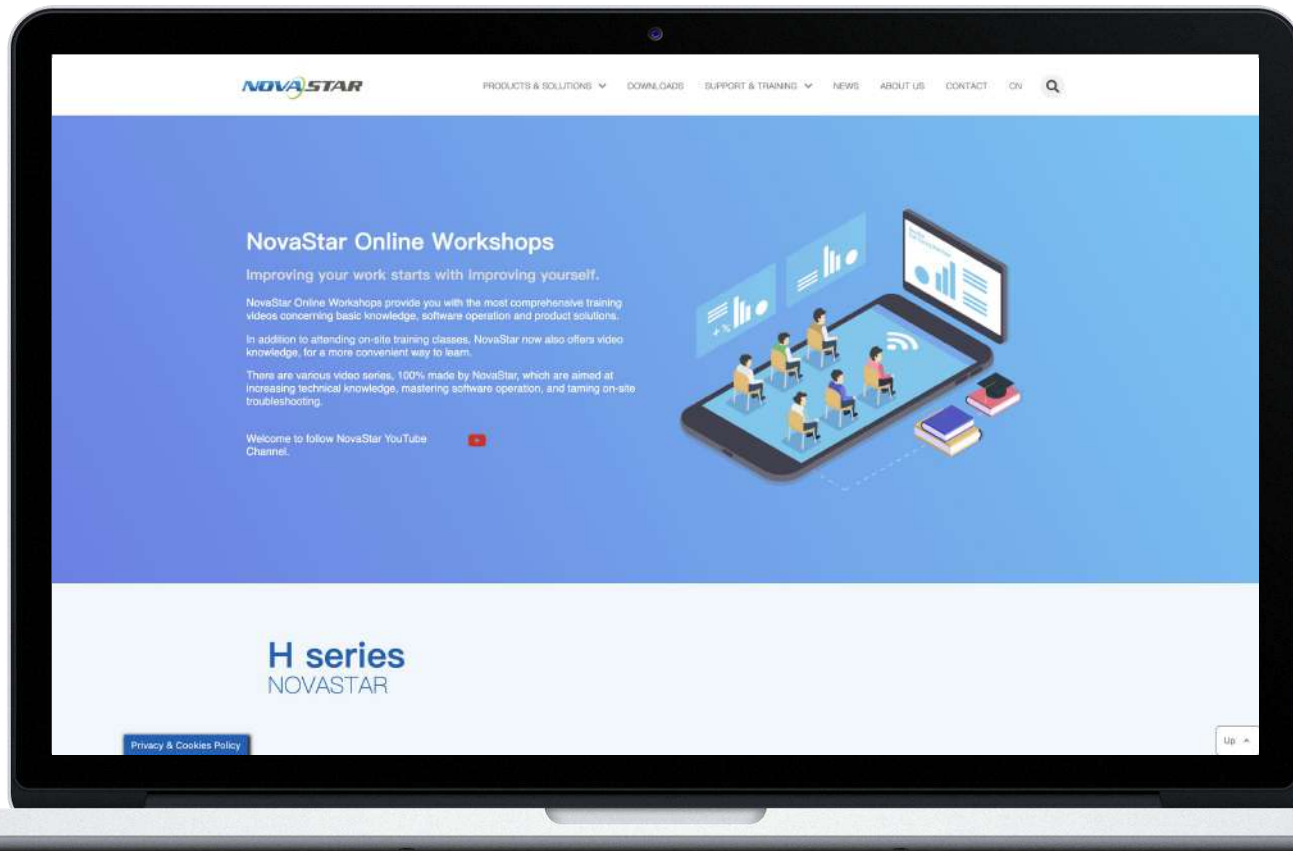
Cloud backup

Spare parts
replacement

Warranty
information

My toolbox

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LED Screen Management



8

Normal

1

Faulty

10

Screens

0

Offline

1

Risky

Alarms

Noida-Ourdoor screen-01220112
Risk alarm:Sending card Ethernet port redundancy
Screen location:Noida, India

Moscow Schelkovsky NEW station LED scr...
Fault alarm:DVI abnormal
Screen location:Moscow, Russia

1MIN ALARM 1HOUR RESPONSE 1DAY REPAIR

Screen Runtime

Screen	Runtime
Noida-Ourdoor screen-01220...	522 day(s)
Moscow Schelkovsky NEW st...	725 day(s)
Vietnam-VINCOM Irregular di...	9 day(s)
Moscow Sheremetyevo airpor...	14 day(s)
Moscow Sheremetyevo airpor...	15 day(s)
Moscow Sheremetyevo airpor...	27 day(s)

New Screens

Vietnam-VINCOM Irregular di...	8 day(s) ...
Moscow Sheremetyevo airpor...	13 day(s)...
Moscow Sheremetyevo airpor...	14 day(s)...
Moscow Sheremetyevo airpor...	26 day(s)...

My Screens



USA Bakersfield-Ourdoor ...



Lithuania-Ourdoor screen ...



Lithuania-Ourdoor screen-1...



Noida-Ourdoor screen-1142...



Noida-Ourdoor screen-0122...



Moscow Schelkovsky NEW s...



Vietnam-VINCOM Irregular ...

Security of the platform



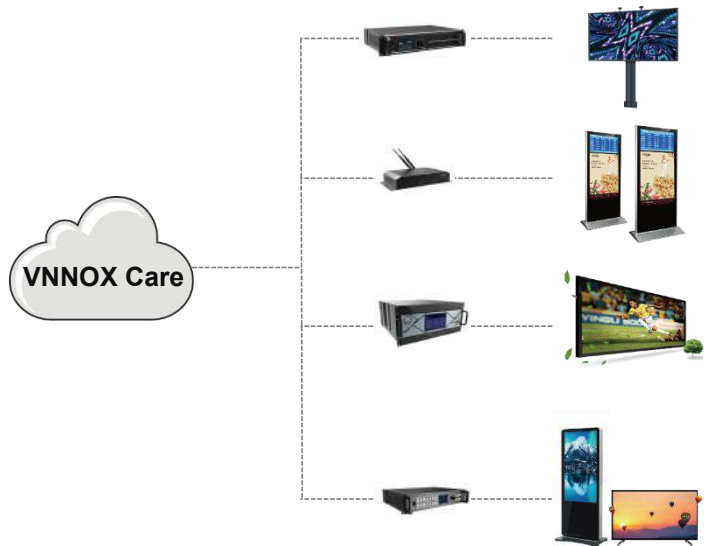
Architecture layer to ensure the security of the display



Have safety certification issued by an authoritative organization

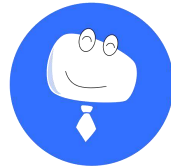


VNNOX Care product architecture



Support the full range of Nova masters
No need to add additional hardware

Account application



Enterprise account

Engineer | Integrator | Dealer

Easy to connect the display to VNNOX Care

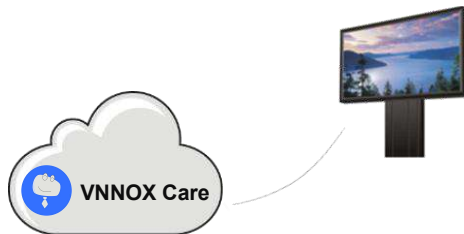
Just 4 steps, quick access

1. Open LCT

2. Click 'VNNOX Care'

3. Enter 'enterprise account'

4. Click 'register'





VNNOX Care

Service creates value

Enhance market
competitiveness

Create more value

Better brand reputation

Stronger customer stickiness



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THANK YOU

